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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants : Thomas McBLAIN et al.

Group Art Unit : 2642

Appl. No. : 10/084,330

Examiner : Quynh H. NGUYEN

Filed : February 28, 2002

Confirmation No. : 5631

For : OUTBOUND CALL RULES ROUTING

**SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT**

Commissioner for Patents  
U.S. Patent and Trademark Office  
Customer Service Window, Mail Stop AMENDMENT  
Randolph Building  
401 Dulany Street  
Alexandria, VA 22314

Sir :

In accordance with the duty of disclosure under 37 C.F.R. §1.56 and §§1.97-1.98, and supplemental to the Information Disclosure Statements that were previously filed, Applicants hereby calls to the Examiner's attention an Office Action that was mailed on May 6, 2005, with respect to related U.S. Patent Application No. 10/436,121, in which the following documents were cited:

U.S. Patent No. 5,579,384; and

U.S. Patent No. 6,240,441.

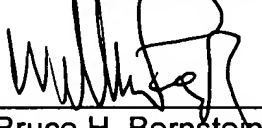
Further to 37 C.F.R. §1.98 (a)(2)(ii), copies of the U.S. patents are not enclosed herewith. However, if any copies are needed, the Examiner is respectfully requested to contact the undersigned.

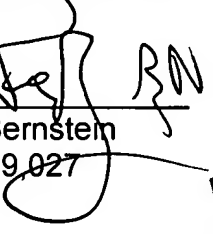
Applicants respectfully request that the Examiner consider the above material and cite the same. All of the above-noted patents are listed on the attached PTO-1449 Form. Accordingly, the Examiner is requested to initial the appropriate spaces on the attached Form and to return a copy of the completed Form to Applicants with the next official communication in the present application.

Applicants note that an Office Action on the merits has not issued in the present application, and thus no fee is believed necessary to ensure consideration of the submitted material. However, if an Office Action on the merits has issued and is crossing this statement in the mail, the undersigned hereby authorizes the Commissioner to charge any fee necessary for the consideration of this statement, including any payment under 37 C.F.R. §1.17 (p) to Deposit Account No. 19-0089.

Should the Examiner have any questions, the Examiner is invited to contact the undersigned at the below-listed telephone number.

Respectfully Submitted,  
Thomas McBLAIN et al.

  
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May 16, 2005  
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Application No.  
10/084,330

(Use several sheets if necessary)

Filing Date  
February 28, 2002

Group  
2642

U.S. PATENT DOCUMENTS

[illegible]

## FOREIGN PATENT DOCUMENTS

[illegible]

**OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)**

[illegible]

DATE CONSIDERED

\*EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP 609; draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.